

# **Guidebook of IP/Technology Transfer**

# **Track 4**

## **Technology Transfer Directors & Managers**

### **Topic 4.3**

**Building Institutional Support;  
Working with Senior Management**

# Building Institutional Support for TTO and Tech Transfer process

- Establishing solid support from senior institutional leadership
- Building support across the institutional community

## senior institutional leadership

- Establish regular meetings and communication channels with TTO Director's direct report (TTO's "boss")
- Ascertain the boss's understanding of IP and the tech transfer process
- Provide information and educational materials to the boss
- Suggest third party sources for information  
(e.g., AUTM, boss's counterparts at other institutions, etc)
- Offer to provide training for others in the administration  
(e.g., seminars, workshops)
- Establish a good 3-way communication system between TTO Dir/TTO's boss/in-house legal

## senior institutional leadership

### Emphasize the role IP/tech transfer can play in:

- fostering the institutional mission  
(tech development & dissemination)
- enhancing the reputation of the institution
- serving the interests of the faculty
- Catalyzing a more entrepreneurial attitude on campus
- Providing opportunities for institution to play an active role in local/regional economic development
- Creating local job opportunities through start-ups and relocating companies interested in IP/tech transfer
- Enhancing the reputation of the TTO Director's boss

## senior institutional leadership

### Emphasize the role IP/tech transfer can play in:

- Having the institution's name associated with successful new products, services, companies
- Triggering active engagement by alumni
- Fostering active collaboration with industry  
(and increased research project funding)
- Create research and employment opportunities for graduate students and post-docs
- Increased excitement by alumni leading to various forms of active involvement in tech transfer  
(e.g., seed fund development, advisory council, etc.)

## **senior institutional leadership**

- Deemphasize the role IP/tech transfer plays in revenue generation
- It is very important that senior leadership DOES NOT expect or focus on revenue generation as the key objective of tech transfer
- Senior leadership that focusses on revenue will have deleterious effects on the long term success of PSRI tech transfer
- IP-based Tech Transfer is much too important to the institution to focus on revenue generation is the primary motivator and goal

## **senior institutional leadership**

**Determine what senior leadership requires from the TTO/Director; for example:**

- Success stories (written, presentations, events)
- Data that demonstrates impacts
- Other?

**Once you know what they need, provide it in a timely manner and in a high quality, professional presentation**

- Offer to make public presentations on behalf of TTO's boss, institution, TTO



# **TTO Director to play an active role in IP Policy creation, implementation, adaptation**

- Offer to play a leadership role in finding good IP Policy templates from reputable outside sources
- Offer to take responsibility to manage drafting of Policy and working closely with senior management to shepherd policy through decision-making/approval process
- Take leadership in implementation of Policy
- Report to senior leadership on implementation and requirements for modifications

# **TTO Director to play a facilitator/advisory role in Conflict of Interest (COI) Policy**

- The TTO should NOT be the monitor or enforcer of the COI – this would potentially poison the relationship with faculty and staff inventors and others
- The TTO Director should play an active advisory role to administrative leaders responsible for designing, drafting, and implementing the COI policy
- TTO Director should be resource for administration of COI with regard to IP/tech transfer related issues
- TTO Director should take an active role in helping clear the way for start-ups and entrepreneurial faculty/staff to participate without conflicting the COI

# **TTO Director to play “interested bystander” role with all aspects of Conflict of Commitment (COC) Policy**

- The TTO should NOT be the monitor or enforcer of the COI – this would potentially poison the relationship with faculty and staff inventors and others
- The TTO Director should play an active advisory role to administrative leaders responsible for designing, drafting, and implementing the COI policy

## senior institutional leadership

- In consultation with the TTO Director's boss, develop a strategy and implementation plan for promotion of tech transfer function and the TTO
- Reach out to others in senior leadership; offer:
  - similar tech transfer debriefing as TTO's boss
  - similar services they might utilize (e.g., success stories, impact data, etc.)

# Building support across the institutional community

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- Reach out to head of faculties (i.e., Deans, Center Directors):
  - offer similar debriefing on tech transfer, especially as it relates director to their faculty/center
  - offer similar services they might utilize (e.g., success stories, impact data, etc.)
- In consultation with heads of administrative units, develop a communication strategy to deliver message of tech transfer, promotion of TTO

# **Building support across the institutional community**

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## **Develop a Strategy and Plan for Outreach, Inreach, PR & Marketing of TTO**

Don't underestimate the importance of promoting tech transfer and the TTO to long term success of the operation

Invest the time and money necessary to design and implement a promotion program

# **Develop a Strategy and Plan for Outreach, Inreach, PR & Marketing of Tech Trans/TTO**

## **Examples of TTO promotion/marketing**

- Good, informative TTO website
- Hosting of tech transfer events
- Orchestrating workshops/seminars on IP/tech transfer topics
- Hosting entrepreneurial events
- “Lunch & Learn” events hosted by TTO
- Providing tech transfer/TTO articles for various institutional unit newsletters
- Offering to make public presentations at conferences, workshops, other events

## **TTO Responsibilities: Outreach, in-reach, promotion**

Communicate value of TTO to faculty, staff, and administrators

Reaching out to faculty, staff, and students to increase awareness of IP/tech transfer

Increasing awareness of TT by potential industrial partners, govt partners, local government, alumni

Look for and promote good PR for TTO and university for tech transfer activities and successes



# **TTO Responsibilities: nothing more important than relationship management**

Creation, building, and maintenance of good working relationships with many different constituents.....

is the single most important activity of the  
TTO Director and staff

**To achieve the long term goal of wide-spread,  
sustained, top-to-bottom institutional support  
for tech transfer and the Technology  
Transfer Office**



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